

3M™ Detection Instrumentation Extended Warranty Programs



Comprehensive Coverage Convenience and Security

Two Years of Full Coverage Warranty

3M™ Detection Instrumentation Extended Warranty Programs provide the comprehensive coverage needed to help protect your investment. The warranty provides two years of full warranty coverage, including the cost of components* and microphones, as well as a Level II calibration.

These warranty programs help provide safety professionals with the peace of mind that comes with planning ahead and avoiding surprises. Calibration of the instrument is pre-arranged, and you'll be sent an email notification with an expedited shipping return label when it's time to send your unit in for the complimentary service.** All warranty plans provide the convenience of fast turnaround service as well as expedited return shipping.

Complimentary Calibration

The 3M Detection Instrumentation Extended Warranty Programs include a Level II calibration. Performed by a qualified service technician at an ISO 17025 accredited 3M laboratory, this calibration service will help you maintain the accuracy of your instrument, and help validate your results. During your Level II calibration, factory hardware and firmware updates are automatically installed, "as received" and "final condition" data are provided and you'll receive a calibration certificate so you can be assured of the integrity of the calibration service.

*Excludes Interchangeable Smart Sensors and PID (ppb and ppm) Sensor for EVM.

**Free expedited shipping is only available for orders shipping within the United States.



A Two-Year Extended Warranty

Help protect your investment with a 3M™ Detection Instrumentation Extended Warranty specifically designed for your instrument. Regular maintenance and calibration can help to assure the accuracy of the device and the validity of your measurements.

Warranty Programs for Most Models

Warranty Group	Products Covered	Description	How the Program Works
Group A EW-A 70-9999-8273-2	NoisePro DLX-1, SoundPro (SE-1 & DL-1), SoundPro (SE-1-1 & DL-1-1), SoundPro (SE-1-1/3 & DL-1-1/3), The Verifier (Verifier-1)	All groups receive: <ul style="list-style-type: none"> • Two-year full warranty coverage, including cost of microphones and most components.* • One pre-arranged Level II calibration. • Free expedited shipment to and from the 3M factory.** • A notification (at eleven months after the instrument is purchased) that your instrument is due to have its Level II calibration. 	<ol style="list-style-type: none"> 1. Use the table on this page to determine the warranty group for your instrument. 2. Purchase the appropriate warranty program through your local instrumentation distributor. 3. 3M will e-mail you the warranty program confirmation details. 4. Eleven months after you purchase your instrument, you will receive a reminder email that your instrument is due for the prepaid Level II calibration and a link that will help you generate a return shipment label. 5. Package your instrument and ship it to 3M. 6. 3M will perform a Level II calibration and install any needed firmware updates. 7. Your instrument will be returned via expedited services** A NIST traceable calibration certificate will be included for all accredited calibrations performed.† 8. You will then have twelve months of additional warranty.
Group B EW-B 70-9999-8272-4	EVM-7 PID PPM,† EVM-7 PID PPB,† EVM-3,† Sound Examiner SE-401, Sound Examiner SE-402, SoundPro (SE-2 and DL-2), SoundPro (SE-2-1 and DL-2-1), SoundPro (SE-2-1/3 and DL-2-1/3), The Verifier (Verifier-2)		
Group C EW-C 70-9999-8271-6	eg4, eg5, NoisePro, NoisePro DL, NoisePro DLX, QUESTemp 32, QUESTemp 34, QUESTemp 36, QUESTemp 44, QUESTemp 46, QUESTemp 48N, EVM-4,† WIBGET WB-300		
Group D EW-D 70-9999-8270-8	AC-300, QC-10, SD-200		

*Excludes Interchangeable Smart Sensors and PID (ppb and ppm) Sensor for EVM. **Free expedited shipping is only available for orders shipping within the United States.

†Accredited calibrations cannot be performed on the EVM family of instruments.

Warranty Requirements

Warranty must be purchased at time of original sale or within six months of the original purchase date with proof of purchase from an authorized distributor or direct from 3M.

Warranty Repairs Made Easy

1. If you need a warranty repair, simply contact 3M and you will be sent a link that will help you generate a return label for your shipment.
2. Package your instrument and ship it to 3M.
3. 3M will repair your instrument and return it to you via expedited carrier services.

The Importance of Accredited Laboratory Calibration

Accredited laboratories are evaluated by a third-party organization that performs a technical assessment of the lab and its personnel in order to determine technical competence. Additionally, the lab's quality management system is evaluated for compliance. These evaluations verify compliance to the ISO 17025 standard for the technical operation of the laboratory. 3M/Quest Technologies' laboratory has been accredited according to these standards.

The laboratory at Quest Technologies Inc., a 3M company, is accredited to perform the following calibration services: acoustics and vibration, chemical, electrical - DC and low frequency, time and frequency and thermodynamic. Reference A2LA Scope of Accreditation Certification Number 1326.01.



Occupational Health & Environmental Safety Division

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Legal Disclaimer:

Quest Technologies, a 3M company, warrants our instruments to be free from defects in materials and workmanship for one year under normal conditions of use and service. We will replace or repair (our option) defective instruments at no charge, excluding batteries, abuse, misuse, alterations, physical damage, or instruments previously repaired by anyone other than 3M Quest Technologies. This warranty states our total obligation in place of any other warranties expressed or implied. Our warranty does not include any liability or obligation directly resulting from any defective instrument or product or any associated damages, injuries, or property loss, including loss of use or measurement data.